

Craig R Steelman
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Skills and Abilities

Programming:

PHP, WordPress, Drupal, Apex, Salesforce, HTML\CSS, JavaScript, JQuery, .Net, ASP Classic, XML, Bash, PowerShell

Networking\IT

Microsoft Certified System Engineer, Linux\Unix, Apache, SQL, MySQL, FTP, DNS, Exchange, Qmail, Cisco, , Mac, TCP\IP, VPN, Hypervisor, VMWare, Rackspace, Pantheon, Amazon Web Services, Vagrant, IIS, Google, Godaddy, Force.com, Hardware Support, APC Power Equipment, Telecom Equipment

Design\Media:

Photoshop, Flash, Video Editing, YouTube, Audacity, MS Office, Search Engine Optimization, Social Media

Work Experience

Web Developer\IT Consultant

2002 – Present

- Configure and Installed WooCommerce systems for multiple clients
- Built WooCommerce, Cogntio Forms, Zappier system for Medical Company
- Built XML Web Services custom php system for background check company that interfaced with many different API's
- Upgraded and Supported Exchange, Great Plains, and oil field service equipment software and hardware. Mounted all equipment in APC server rack.
- Wrote software for custom off-site mirror backups. Installed and configured Cisco Pix Firewalls with FTP white-list security.
- Provided PHP and coding support for several CMS websites for a leading Texas Medical facility.
- Developed many database driven websites for hotels, campgrounds, and other travel related businesses with Search Engine Optimization as a focus.
- Built .net Windows based Tablet Application for commercial use
- Installed, configured, and support for web enabled Security Cameras systems
- Built Custom PHP Shopping Cart and competition management web app.
- Built and supported Linux Apache MySQL Web Application Servers
- Produced company marketing material for Google, Facebook, Twitter, Craigslist, Yellow Pages, YouTube, Print, and Radio.
- Performed accounting and client relations for company.
- Managed company's graphic art designers, html programmers, and sales team.
- Designed logos, flash movies, responsive websites, and other design and media for clients.

The University of Texas

Web Developer, Austin, TX, 2012-2017

- Installed Caching system, load balancers, and multi database systems on Rackspace for High Traffic WordPress sites.
- Built Apex forms for custom Salesforce System
- Assisted Salesforce admin in daily operations, data imports, and building reports for large office client.
- Modified Drupal Plug-in for auction system with custom code integrated with Organic Groups.
- Modified Drupal themes, event feeds, and other site upgrades and maintenance for high traffic client.

The Netcom Group

Web Developer, New Orleans, LA, 2004-2008

- Build PHP integration for Open Table system for Ruth's Chris Chains,
- Worked on Ubmbraco .Net CMS System for Louisiana Economic Development Department.
- Built Custom PHP Applications for Woman's Hospital
- Provided ColdFusion support for legacy applications.
- Build HTML website for Louisiana department of travel

Professional Compute Support

Systems Administrator, San Francisco, CA 2001-2003

- Provided on-site troubleshooting for computer network and PC hardware in the Bay Areas
- Worked with Cisco engineer to configure a Microsoft Windows 2000 VPN Terminal service environment for 10 server 300 node 75 remote user network to run a variety of UNIX and NT custom applications on both PC and Palm VII.
- Provided Exchange, IIS, and Cisco Pix support for multiple clients a day.

Bain and Company, San Francisco, CA

Systems Administrator & Help Desk Manager, 1999 - 2001

- Performed daily Exchange 5.5 administrative tasks including mailbox migration, maintenance wizard, and account setup.
- Assisted in the design, testing, and roll-out of a Nortel Sprint RADUIS VPN for 2 sites within a 50 site multi-nation environment.
- Wrote and implemented login batch file procedures for automating updates of McAfee Anti-virus definition files, the registry, windows updates, and company proprietary software updates for company laptops in a WAN environment.
- Assisted in hardware upgrades of Novell File server, Exchange 5.5 server, and NT 4.0 MS SQL 7.0 server.
- Designed and built development NT 4 IIS 4.0 web server.
- Managed day-to-day operations of a 5-person IT help desk for 500 end users.

The Centrax Group, Dallas, TX

Network Administrator 1997 - 1999

- Built testing environment for Novell 3.11 to NT 4.0 conversion.
- Used NT Network monitor to test the speed of company's database software for 500,000+ records to locate hardware bottlenecks.
- Troubleshoot workstation hardware and windows issues for sales department.

- Supported 200 end users of company's product over the phone.
- Built internal custom CRM system in Visual FoxPro

Education and Accomplishments

- Emory University, Atlanta, GA. Bachelor of Arts in Political Science 1997
- Google Ad Words Certified: 2020
- Microsoft Certified Systems Engineer 1999
- Boys 18 Tennis: Duncan Open Champion, Runner-up Sooner State Games 1992