

Craig R Steelman
P.O. Box 90457 Austin, TX 78709
(512) 705-9429 | craigsteelman@gmail.com

Skills and Abilities

Programming:

PHP, WordPress, Drupal, Apex, Salesforce, HTML\CSS, JavaScript, JQuery, .Net, ASP Classic, XML, Bash, DOS, PowerShell

Networking\IT

Microsoft Certified System Engineer, Linux\Unix, Apache, SQL, MySQL, FTP, DNS, Exchange, Qmail, Cisco, Android, Mac, TCP\IP, VPN, Hypervisor, VMWare, Rackspace, Pantheon, Amazon Web Services, Vagrant, IIS, Google, Godaddy, Force.com, Hardware Support, APC Power Equipment, Telecom Equipment

Design\Media:

Photoshop, Flash, Video Editing, YouTube, Audacity, MS Office, Search Engine Optimization, Social Media

Work Experience

Web Developer\IT Consultant

2002 – Present

- Installed Caching system, load balancers, and multi database systems on Rack space for High Traffic Wordpress sites.
- Configure and Installed WooCommerce systems for multiple clients
- Built WooCommerce, Cognitio Forms, Zappier system for Medical Company
- Built XML Web Services custom php system for background check company that interfaced with many different API's
- Built Apex forms for custom Salesforce System
- Assisted Salesforce admin in daily operations, data imports, and building reports for large office client.
- Modified Drupal Plug-in for Auction system with custom code integrated with Organic Groups.
- Modified Drupal themes, event feeds, and other site upgrades and maintenance for high traffic client.
- Upgraded and Supported Exchange, Great Plains, and oil field service equipment software and hardware. Mounted all equipment in APC server rack.
- Wrote software for custom off-site mirror backups. Installed and configured Cisco Pix Firewalls with FTP white-list security.
- Provided PHP and coding support for several CMS websites for a leading Texas Medical facility.
- Provided PHP, .Net, Coldfusion, XSLT, and Javascript programming for marketing firm. Projects included work for the State of Louisiana, a Hospital, and several publicly traded companies.
- Developed many database driven websites for hotels, campgrounds, and other travel related businesses with Search Engine Optimization as a focus.
- Built .net Windows based Tablet Application for commercial use

- Installed, configured, and support for web enabled Security Cameras systems
- Built Custom PHP Shopping Cart and competition management web app.
- Built and supported Linux Apache MySQL Web Application Servers
- Produced company marketing material for Google, Facebook, Twitter, Craigslist, Yellow Pages, YouTube, Print, and Radio.
- Performed accounting and client relations for company.
- Managed company's graphic art designers, html programmers, and sales team.
- Designed logos, flash movies, responsive websites, and other design and media for clients.

Professional Compute Support

San Francisco, CA 2001-2002

- Provided on-site troubleshooting for computer network and PC hardware in the Bay Areas
- Worked with Cisco engineer to configure a Microsoft Windows 2000 VPN Terminal service environment for 10 server 300 node 75 remote user network to run a variety of UNIX and NT custom applications on both PC and Palm VII.
- Provided Exchange, IIS, and Cisco Pix support for multiple clients a day.

Bain and Company, San Francisco, CA

Systems Administrator, Help Desk Manager 1999 - 2001

- Performed daily Exchange 5.5 administrative tasks including mailbox migration, maintenance wizard, and account setup.
- Assisted in the design, testing, and roll-out of a Nortel Sprint RADUIS VPN for 2 sites within a 50 site multi-nation environment.
- Wrote and implemented login batch file procedures for automating updates of McAfee Anti-virus definition files, the registry, windows updates, and company proprietary software updates for company laptops in a WAN environment.
- Assisted in hardware upgrades of Novell File server, Exchange 5.5 server, and NT 4.0 MS SQL 7.0 server.
- Designed and built development NT 4 IIS 4.0 web server.
- Managed day-to-day operations of a 5-person IT help desk for 500 end users.

The Centrax Group, Dallas, TX

Network Administrator 1997 - 1999

- Built testing environment for Novell 3.11 to NT 4.0 conversion.
- Used NT Network monitor to test the speed of company's database software for 500,000+ records to locate hardware bottlenecks.
- Troubleshoot workstation hardware and windows issues for sales department.
- Supported 200 end users of company's product over the phone.
- Built internal custom CRM system in Visual FoxPro

Education and Accomplishments

- Emory University, Atlanta, GA. Bachelor of Arts in Political Science 1997
- Casady High School, Oklahoma City, OK 1993
- Microsoft Certified Systems Engineer 1999
- Boys 18 Tennis: Duncan Open Champion, Runner-up Sooner State Games 1992